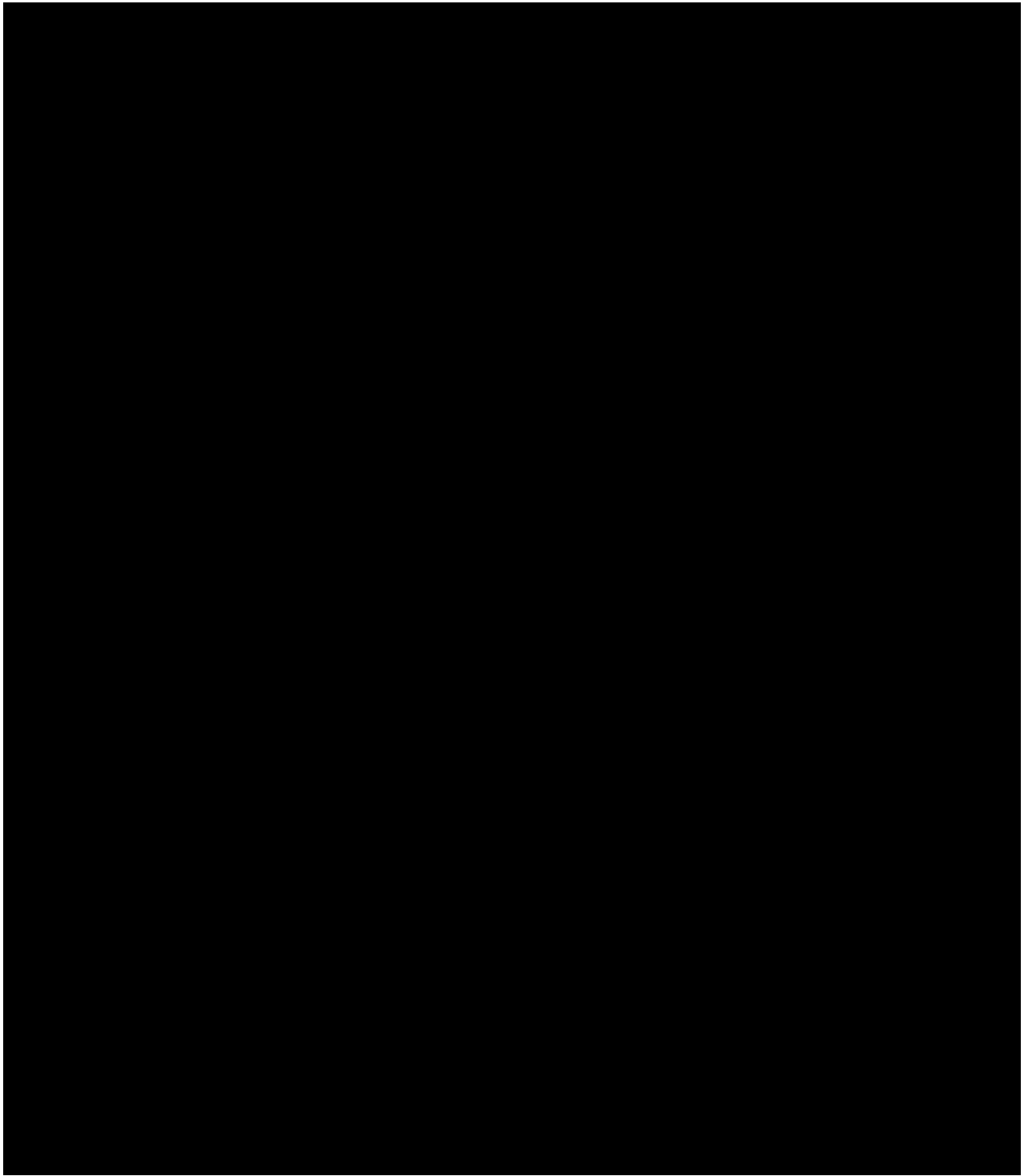


***REACT***  
**Resident Satisfaction Survey**

**Deluz Housing - Overall**

**Prepared For**  
**DeLuz Housing, LLC**  
**June 2009**

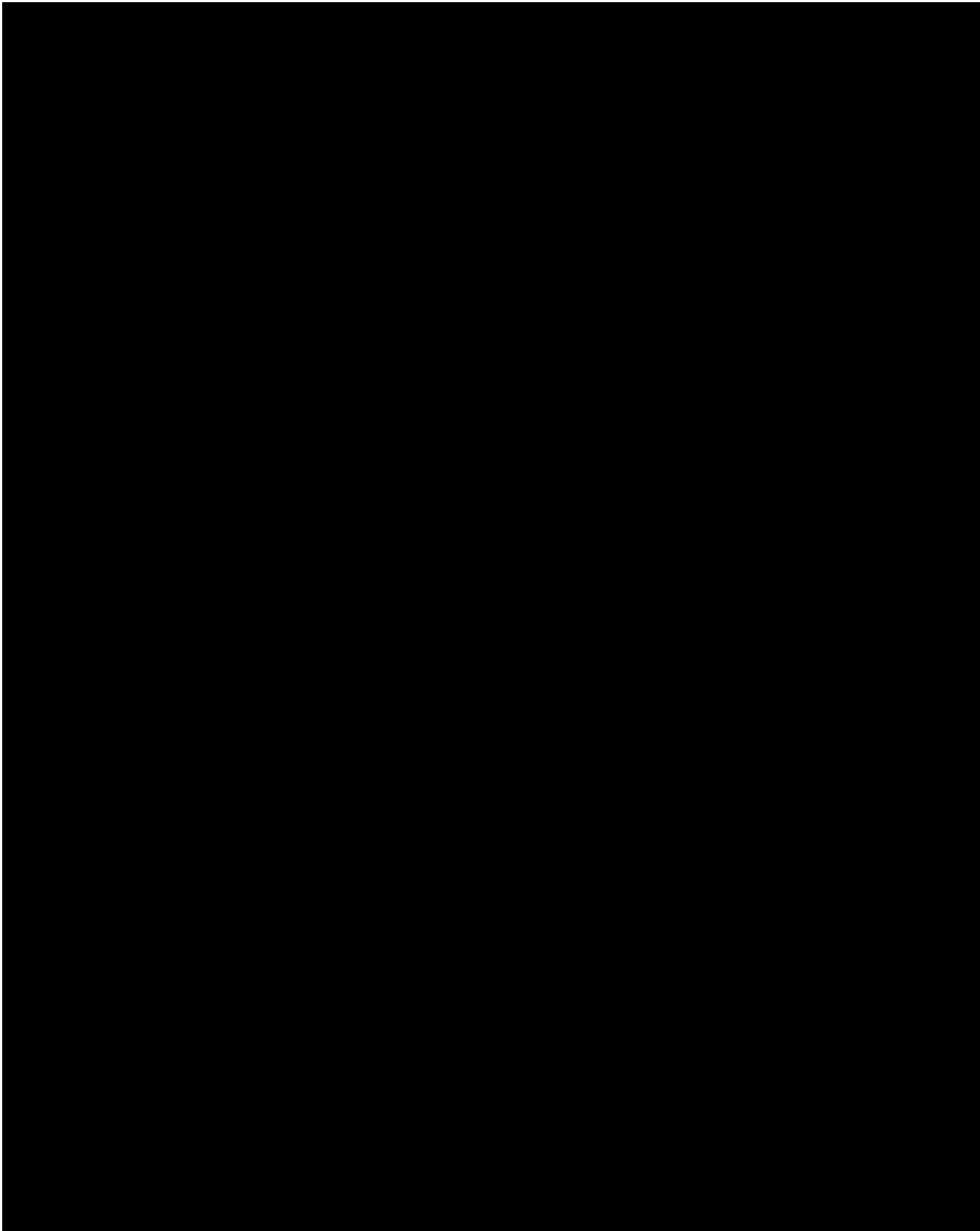
***Prepared By***  
**CEL & Associates, Inc.**  
**12121 Wilshire Boulevard, Suite 204**  
**Los Angeles, CA 90025**  
**Tel. (310) 571-3113    Fax (310) 571-3117**



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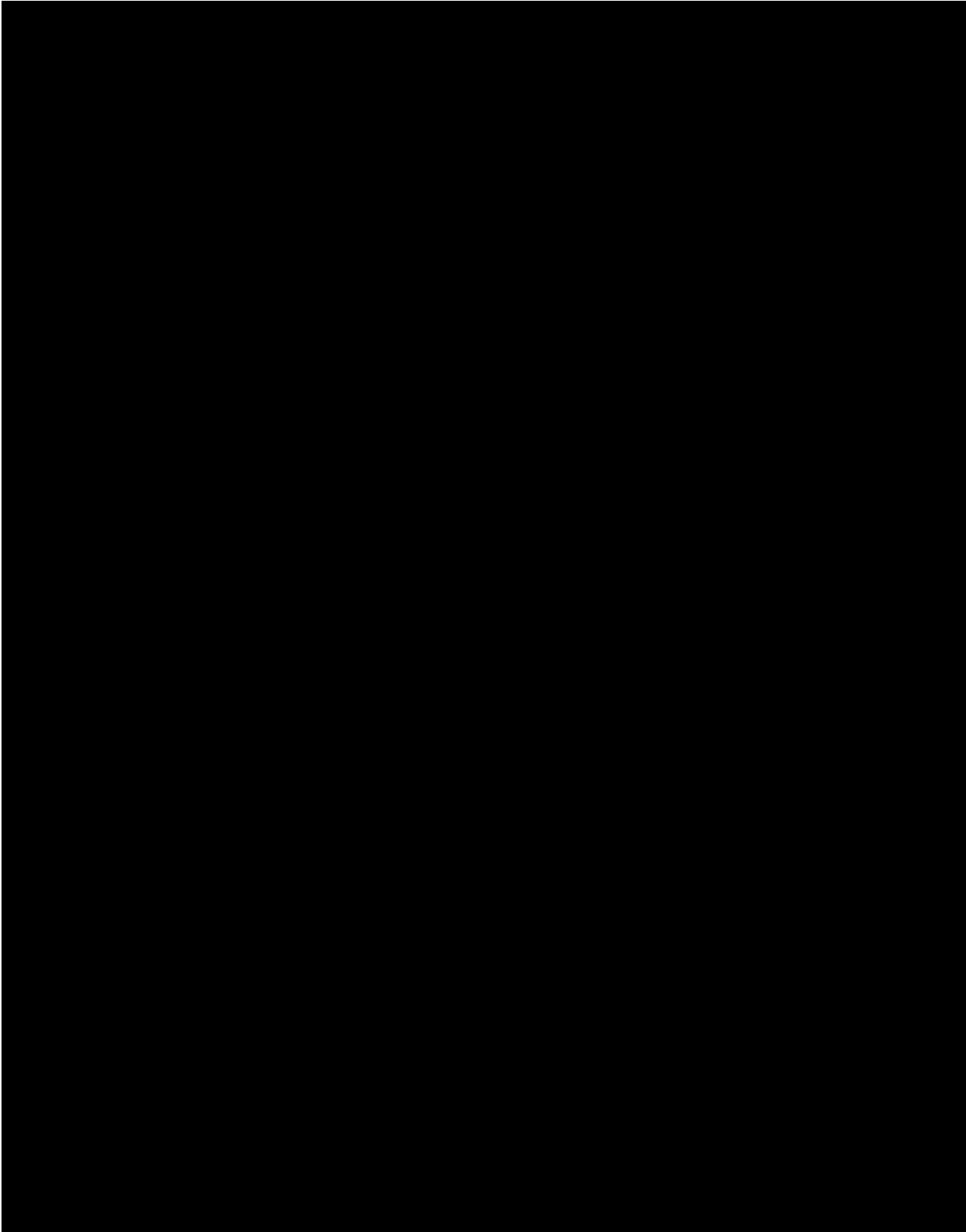
**Legend**

<u>Range</u>	<u>Rating</u>	<u>Range</u>	<u>Rating</u>
100 to 85	Outstanding	69 to 65	Below Average
84 to 80	Very Good	64 to 60	Poor
79 to 75	Good	59 to 55	Very Poor
74 to 70	Average	54 to 0	Crisis



**Legend**

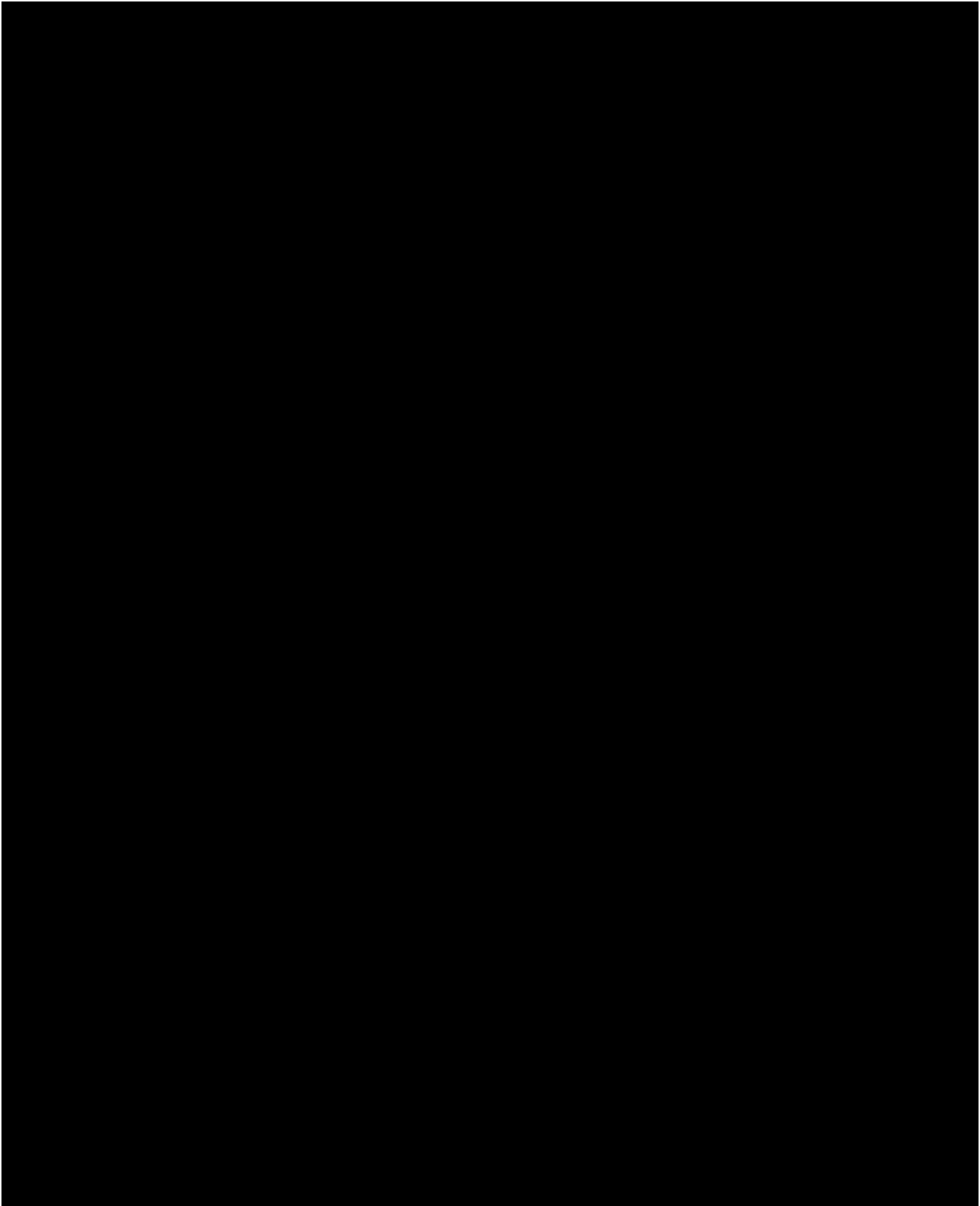
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**Legend**

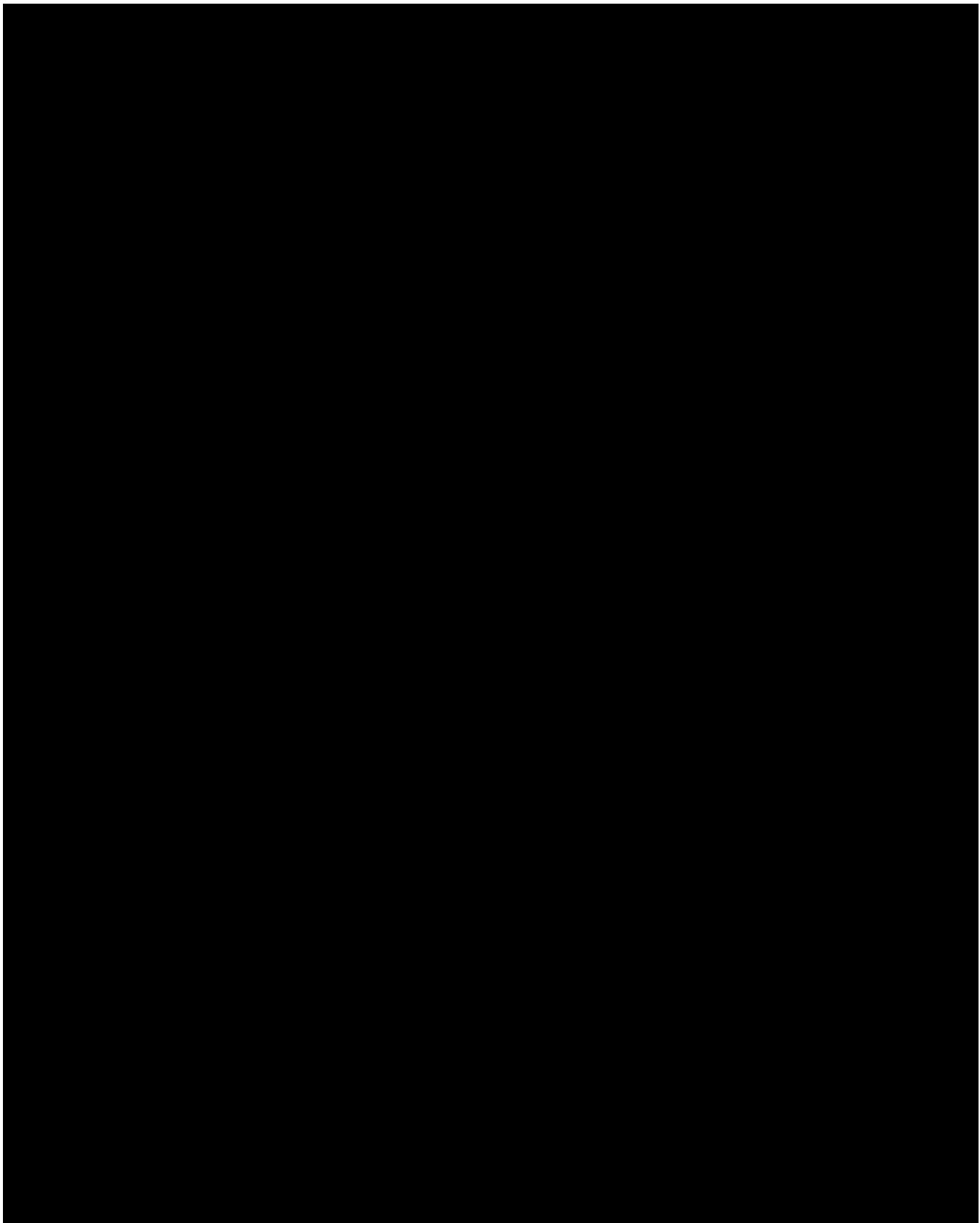
<u>Range</u>	<u>Rating</u>	<u>Range</u>	<u>Rating</u>
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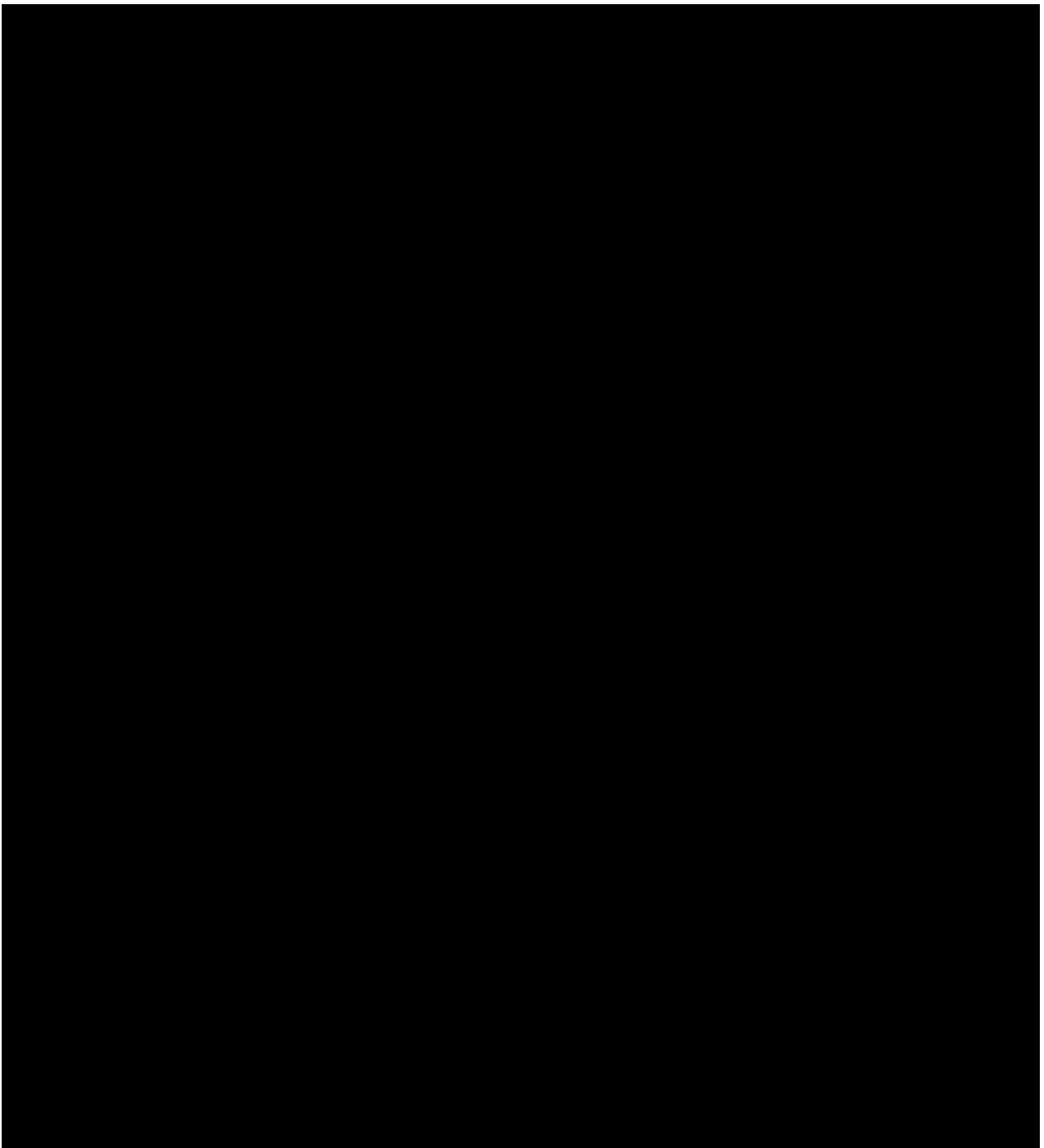
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**Legend**

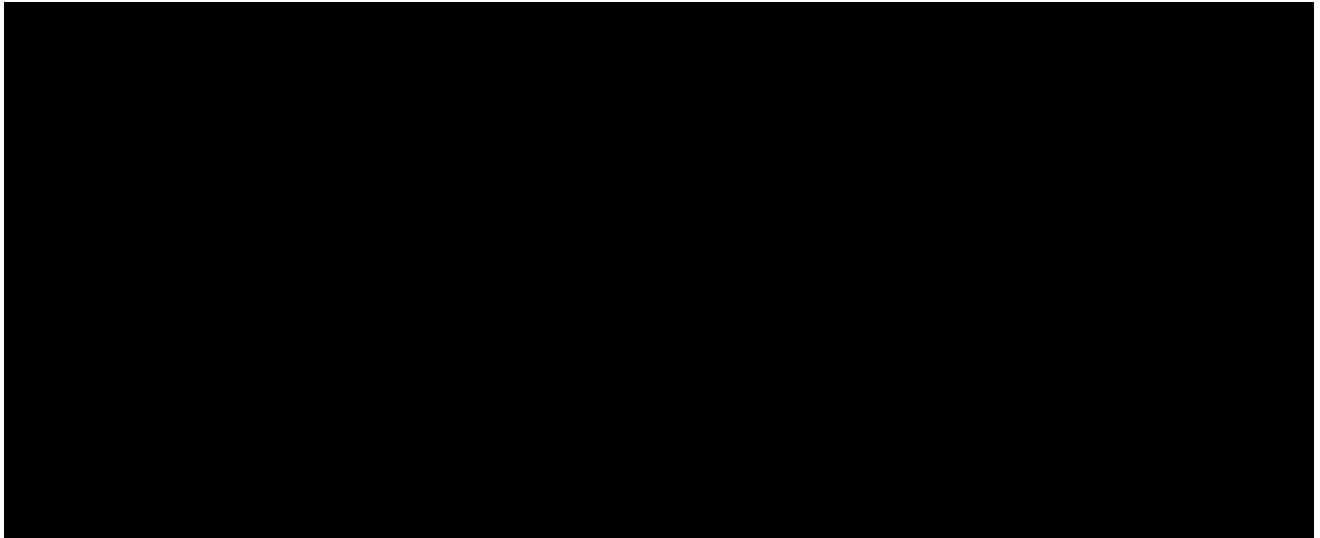
<u>Range</u>	<u>Rating</u>	<u>Range</u>	<u>Rating</u>
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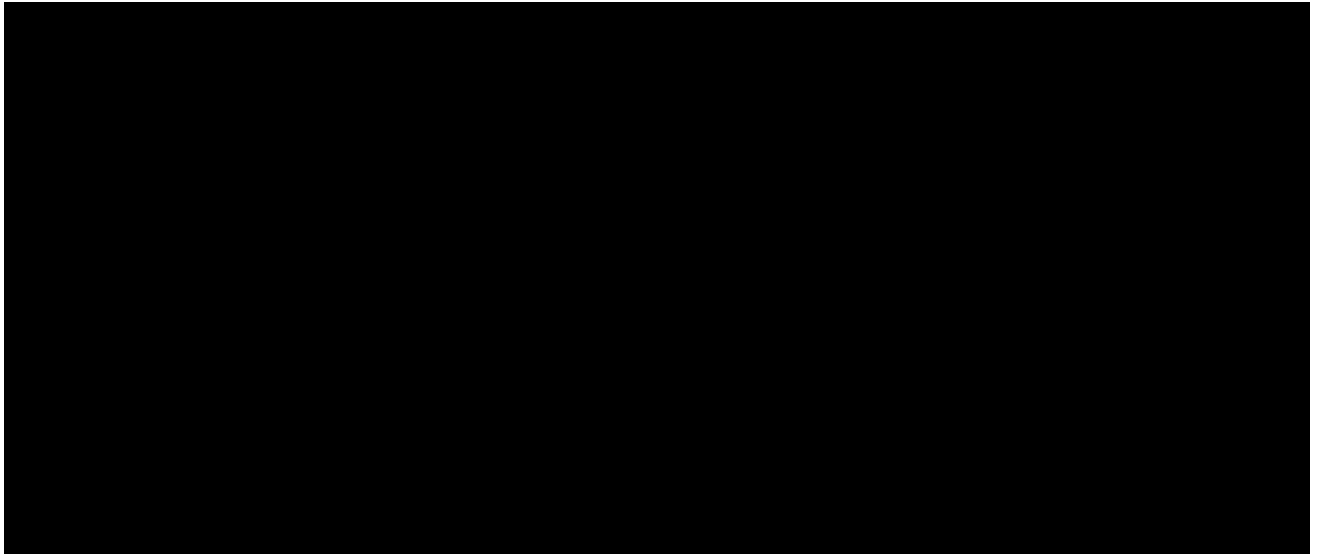


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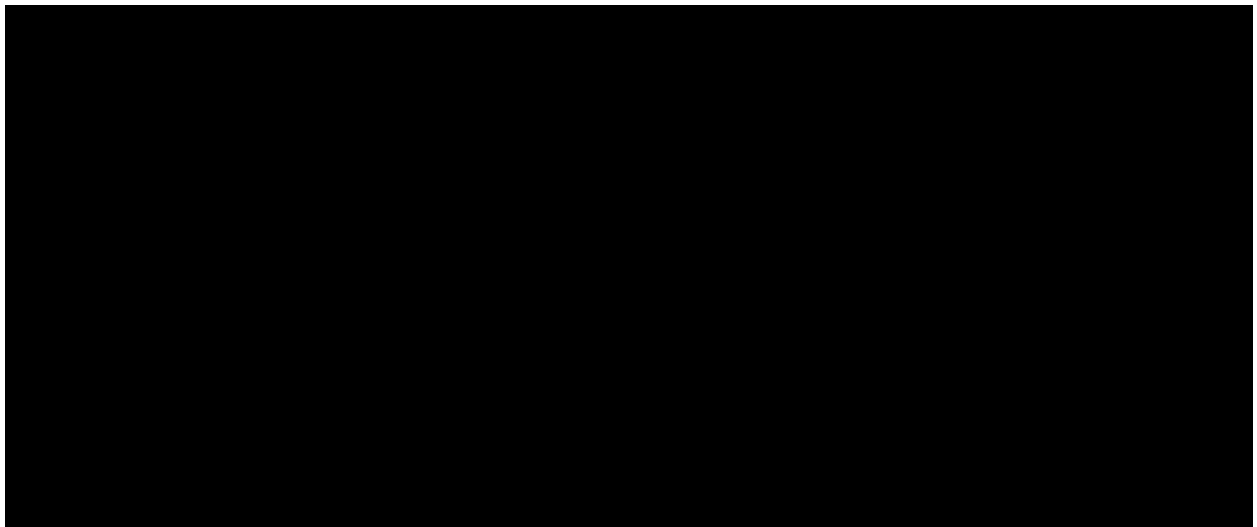




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**Legend**

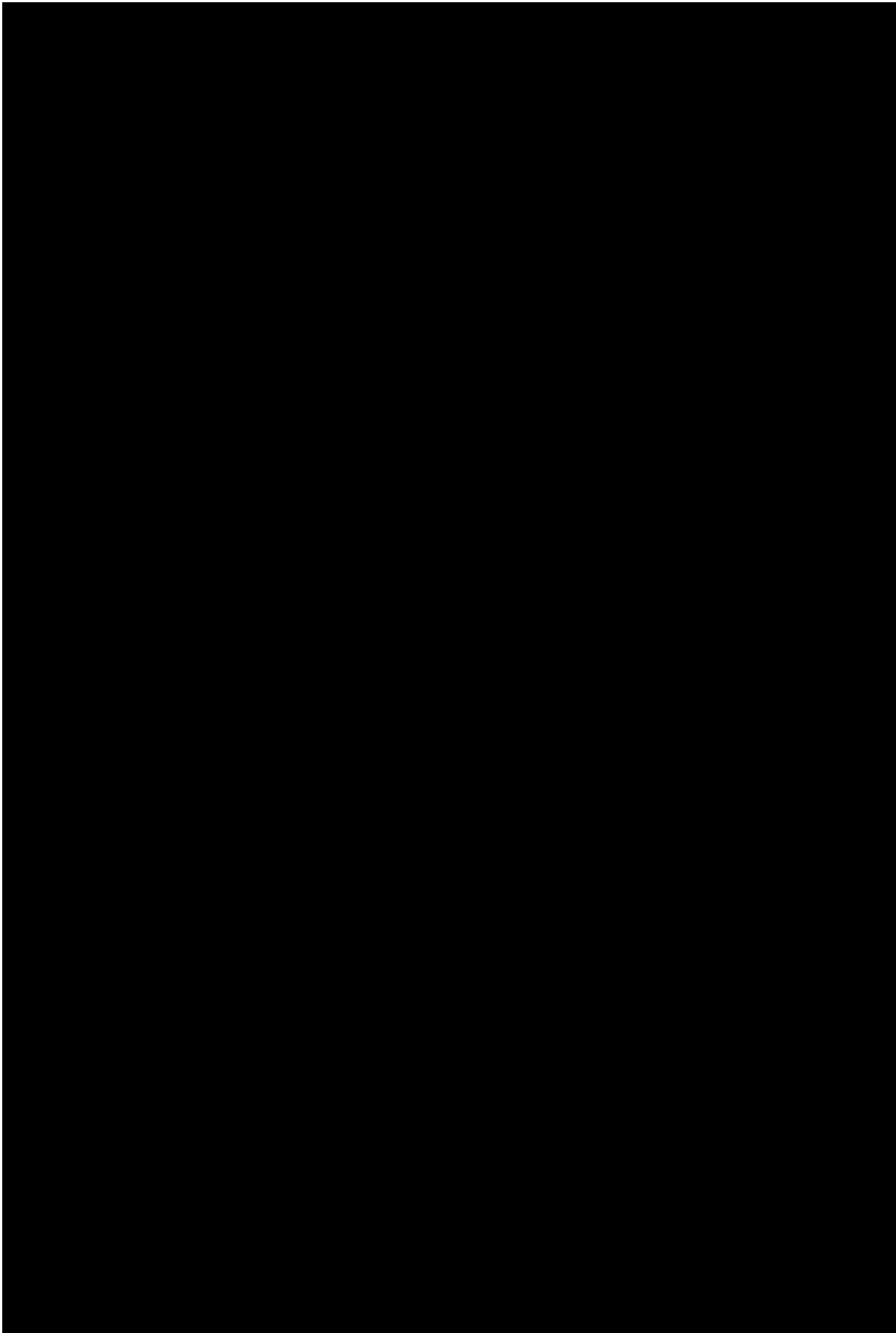
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**Notes:** 1. Differentials greater than 10 are indicative of differing opinions, standards, expectations and/or perceptions.  
2. Numbers shown are rounded.



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**Legend**

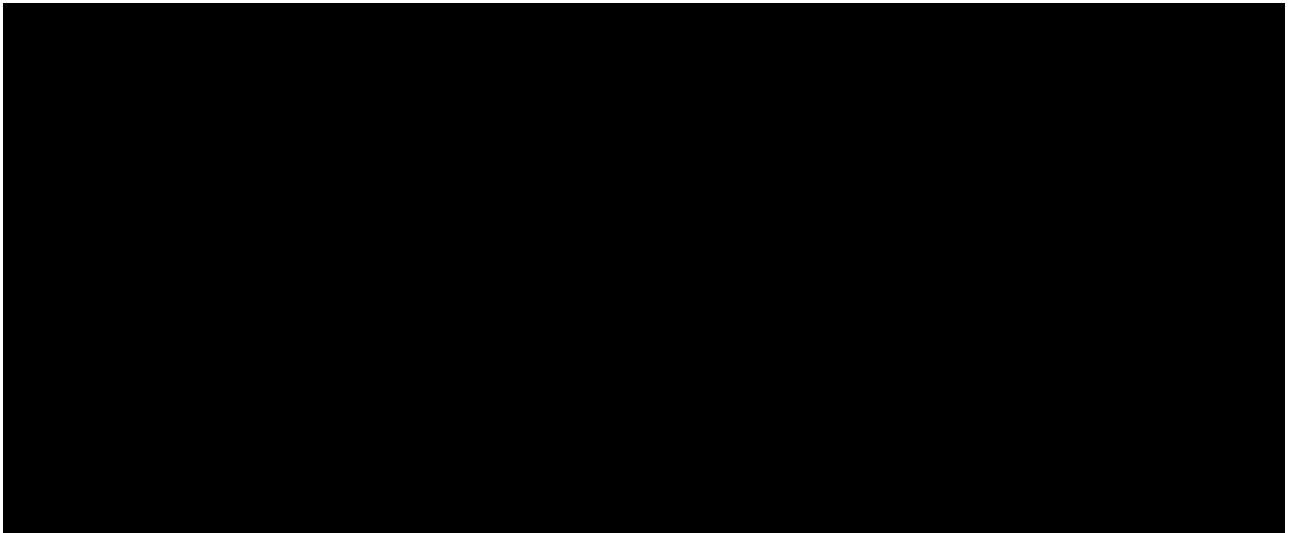
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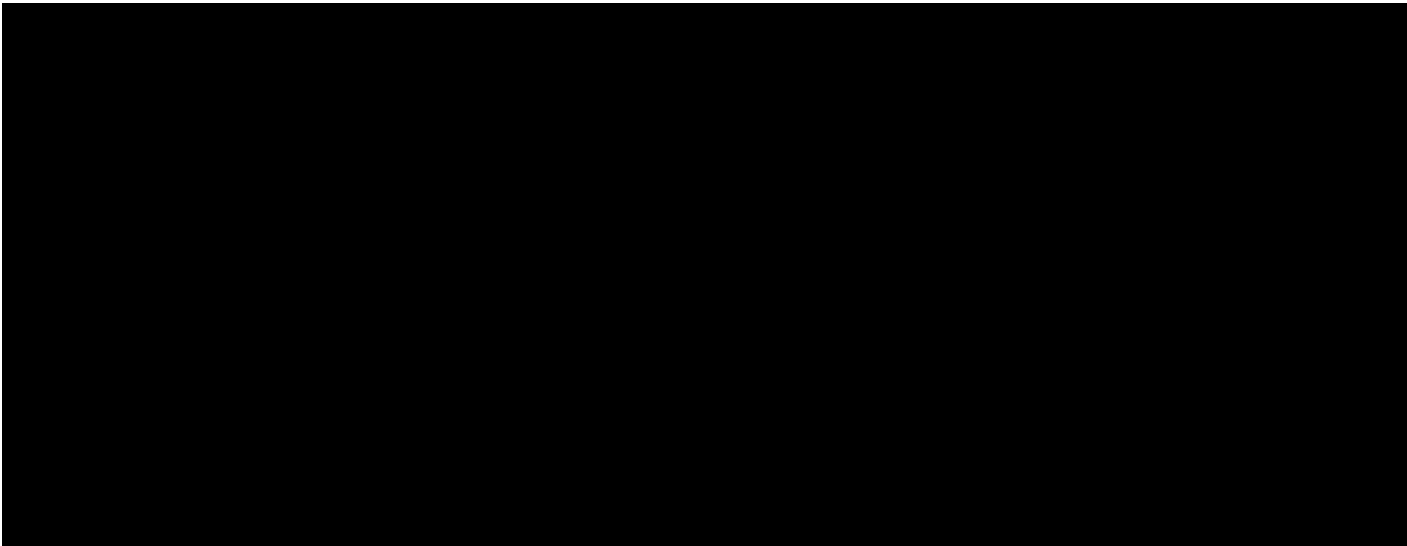
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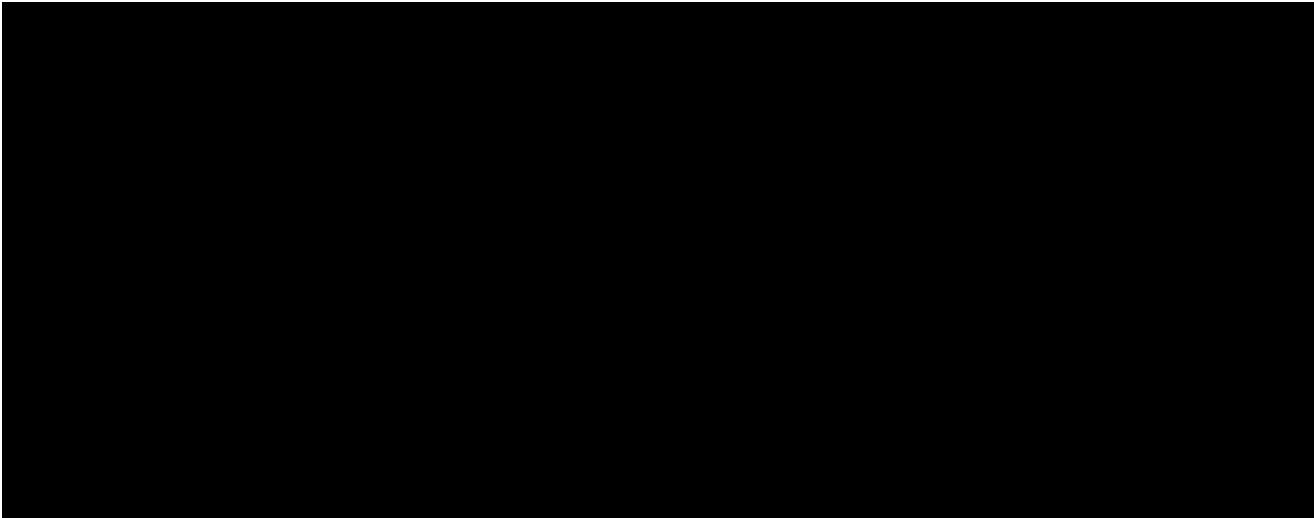


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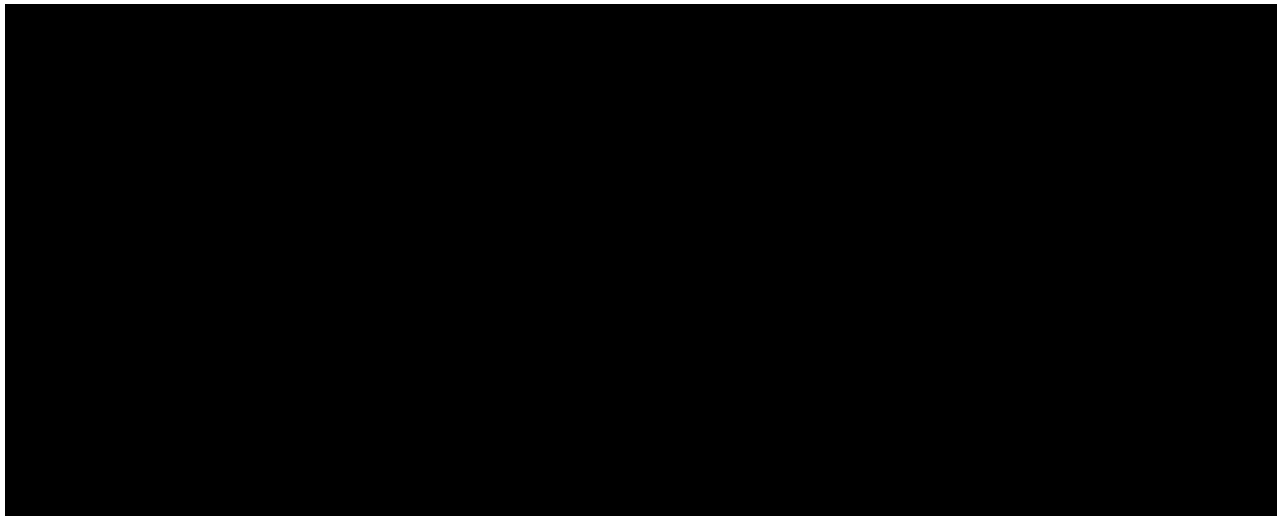
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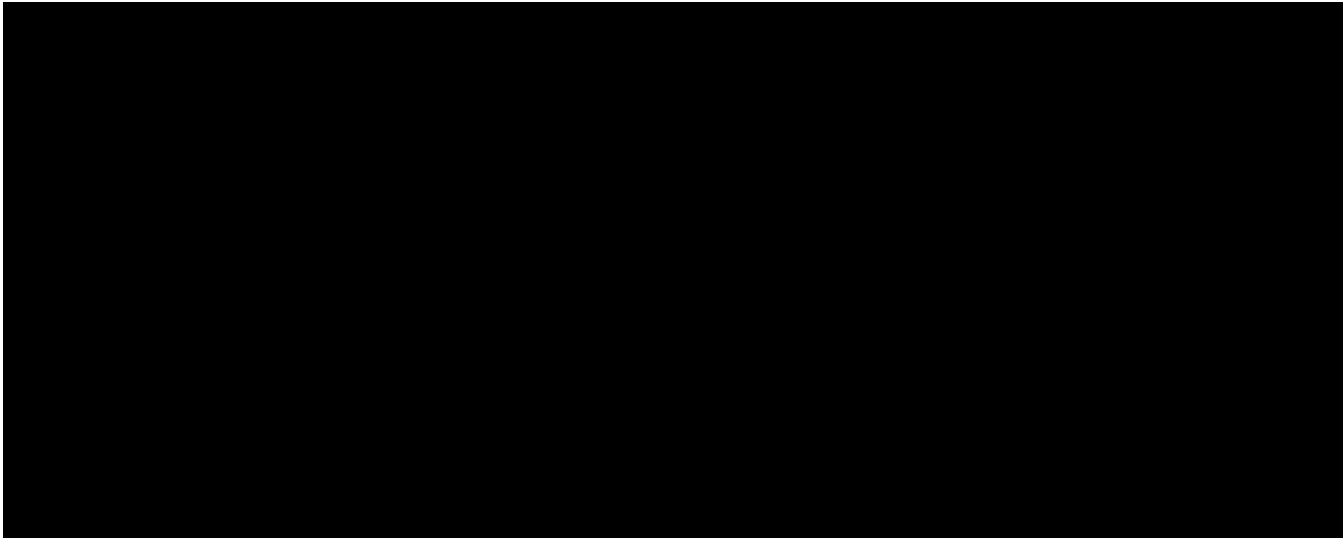
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